

Virtual Receptionist

Using one memorable phone number as a means for people to get in touch with all divisions of your company can be very useful, but this often requires the employment of a fulltime receptionist. This can be a costly expense which ultimately means you would have been better served with separate contact numbers for each department. This can however be awkward for the caller and will often lead to calls reaching the wrong individual Virtual Receptionist provides the perfect solution to this problem.

Virtual Receptionist is an incredibly flexible menu creation and call navigation tool which can be easily setup using the online control panel.

- **Improving efficiency of call navigation**
- **Cost effective**
- **Helps callers to reach their chosen destination quickly**
- **Missed call email notification**
- **Two different voicemail modes**
- **Customisable multi-level menus which incorporate keypad navigation**
- **Time of day settings to allow for specific activity during selected hours**
- **Choice of menu prompts**
- **Ideal for large organisations to handle and streamline their call routing**
- **Provides a professional customer facing interface for smaller companies and sole traders**

Every aspect of the system can be adjusted to the user's exact specifications and as such is a bespoke business communication tool. By allowing the user to create and customise multi-level menus, Virtual Receptionist provides callers with a way to get directly in touch with the most appropriate individual or department at the organisation they are contacting, simply by making selections with their phone keypad. The multi-level menus created using Virtual Receptionist are designed to seamlessly integrate with other services, allowing for the creation of customised, highly complex call handling solutions using a simple online control panel.

To find out more or to ask for a demonstration call T1 Telecoms on 0844 556 7788.